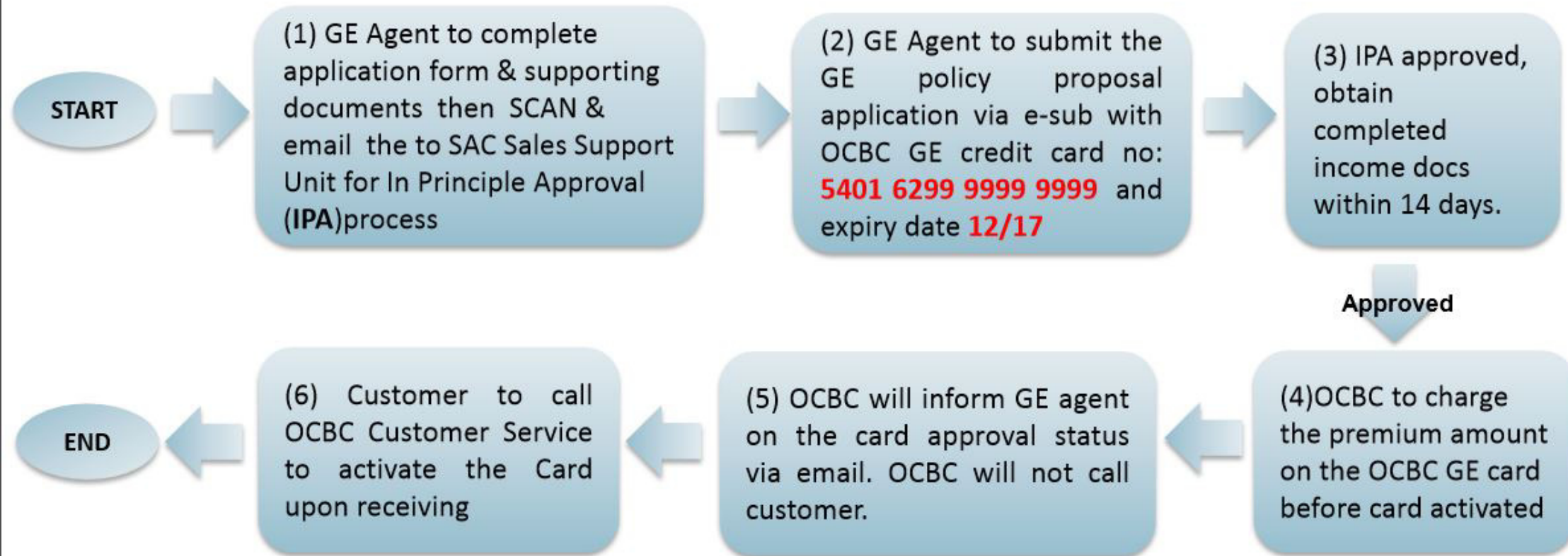


OCBC GE Credit Cards

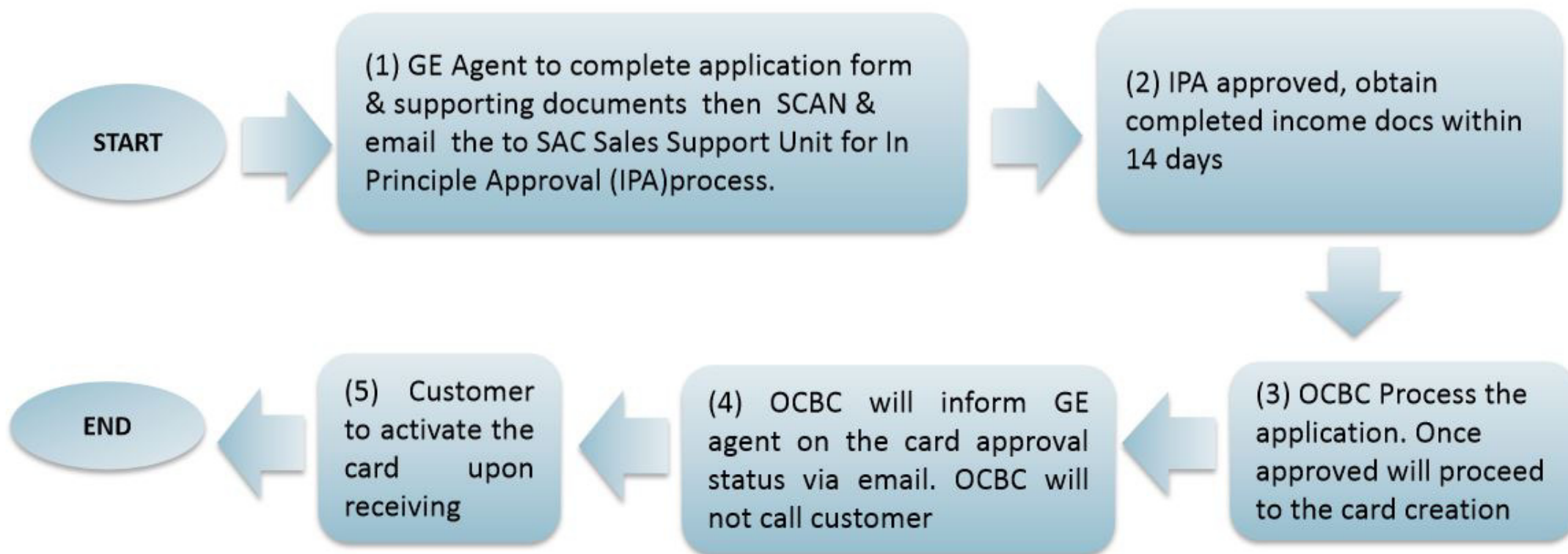
Application Process - New Policy / New Business via e-Sub Sign-Up



REJECTED cases, OCBC will inform GE agent their client's card application is being rejected. If in the case of New Policy Sign-up, GE agent to ask their policyholder to use other payment mode to pay for their premium.

OCBC GE Credit Cards

Application Process - Existing Policyholder Sign-Up



Scenarios:

For existing policy holder who is currently paying monthly/quarterly/half yearly who would like to enjoy the Auto IPP, the policy can only be changed during the insurance premium anniversary to yearly mode to enjoy the 12 months 0% Auto IPP. Agent will have to engage Great Eastern cashier to change the payment mode to yearly and ensure that the payment goes through Auto Debit.

OCBC GE Credit Cards

How to “OPT IN” the Auto-IPP feature for existing GE cardholder?

START

Existing GE card holder to call OCBC contact center **03-83175000** to request to “OPT IN” for the Auto IPP feature

OCBC Contact Centre will perform BAU verification and confirm with the existing GE card holder on their Opt in Auto IPP and update in the system

END

The new OCBC GE Card holder DO NOT need to opt in for the Auto IPP feature.